Dear Sir/Madam,

Kindly note that we will schedule your appointment upon presentation of the following documents either in hard copy or softcopy emailed to **iom**[**nbomedical@iom.int**](mailto:nbomedical@iom.int)

1. Copy of **valid passport’s bio-data page** and
2. Your letter which has a HAP/HRI or TRN number

**REQUIREMENTS ON THE EXAMINATION DAY/APPOINTMENT DATE**

1. Original valid passport and 3 copies of the bio data page.
2. Your letter which has a HAP/HRI/TRN or file number.
3. If you have previous **yellow fever** **vaccination card, medical records, x-rays** (radiological records) and if you use spectacles or contact lenses, please bring them with you on your appointment day.
4. The entire medical examination process will take **one day** to complete and will begin as stated on the appointment confirmation sheet shared with you at the time of booking. Kindly note that you may spend the whole day in the process. Please follow the advice given by our customer care assistants and counsellors on time of reporting to the clinic. Please keep time.
5. An Escort is not allowed unless the applicant is a minor or needs assistance in mobility and/or other health conditions. In this case, **only one** escort is allowed.
6. Our Facility offers free of charge translations for most of the languages spoken in the region, thus please do not bring an interpreter as they will not be allowed in the compound.
7. Females of childbearing age are strongly encouraged to reschedule their appointment if they are in their menses as they are advised not to undergo the urine test during their menses.
8. A full physical examination will be undertaken requiring the applicant to undress to undergarments.

**PAYMENT OPTIONS:**

1. Bank deposit at **CBA Bank (Gigiri Branch Only**) which is situated at the VillageMarket Gigiri, 800 meters from the IOM gate to the back entrance of the Village Market. Payment invoice will be issued by the Customer Care Assistant.
2. **MPESA** option is available at the IOM clinic. Details for payment by MPESA will be given by the Customer Care Assistant during registration at IOM**.**
3. **Please DO NOT pay any service fee to any individuals. Payment is made on day of appointment after generating invoice at IOM clinic by customer care staff on site.**

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| --- | --- |
| Description | Fee |
| Below 11 Years | $135 |
| Over 70 Assessment | $135 |
| Student | $160 |
| 11 Yrs and Below 15 Yrs | $160 |
| 15 Yrs and Above | $285 |

**VENUE AND TIME:**

* Our clinic is located in Gigiri, Gate No.78 on UN Crescent, next to the Swedish Embassy.
* We open from Monday to Thursday 8:00am – 4.30pm and Friday from 8am – 2pm except on official and public holidays.
* For medical appointment bookings, kindly send the embassy request and copy of the passport to [iomnbomedical@iom.int](mailto:iomnbomedical@iom.int)
* For information concerning airline tickets to Australia please call 0715828490 between 8:30 to Noon**.**
* For information concerning your medical appointment/ results or reports please call 0709890000/0207221000.
* **PLEASE NOTE THAT PARKING FACILITY WILL NOT BE PROVIDED INSIDE THE CLINIC**. Please therefore arrange beforehand to be dropped off at the Applicant’s Entrance of the Facility and/or park your car at the nearby parking areas such as at the VillageMarket Gigiri.

**COVID-19 (UPDATE)**  IOM Kenya is now offering COVID-19 tests to all travelers effective 1 July 2021. IOM laboratory is registered and authorized to test for RT-PCR COVID-19 by the Ministry of Health and on board the Trusted Travel (TT) system under Panabois platform.

For more information: Call +254 709 890232/ +254 110 875651 Email us on iomnbocovidlab@iom.int