



International Organization for Migration (IOM)
The UN Migration Agency

Migration Health Assessment Centre – Nairobi

OUR VISION

To make Migration Health Assessment Centre Nairobi a Centre of Excellence where migrants and mobile populations benefit from an improved standard of physical, mental and social well-being services, which enables them to substantially contribute towards the social and economic development of their home communities and host societies.

OUR MISSION

To promote evidence informed policies and holistic integrated preventative & curative health programmes which are beneficial, accessible and equitable for vulnerable migrants and mobile populations visiting MHAC Nairobi.

QUALITY POLICY STATEMENT

IOM Migration Health Assessment Centre Nairobi Team is committed to delivering consistent quality physical & mental health, and social well-being services for the benefit of vulnerable migrants and mobile populations in line with the mission and vision of IOM.

Our goal is to be increasingly recognized for best professional and quality services in all the areas we operate in.

We are committed to understanding the risk and opportunities that need to be addressed to give assurance that the management system can be effective in achieving our objectives, and to delivering services that meet our compliance obligations including the requirements and expectations of interested parties.

Believing our objectives to be fully achievable:

1. We are committed to implementing and continually improving the effectiveness of our Quality Management System based on ISO 9001: 2015 to enhance migrant satisfaction.
2. We are committed to communicating our goals within the Centre and to all interested parties deemed significant to the Quality Management System.
3. We shall comply fully with laws, government guidance and medical Codes of practice.
4. We shall regularly monitor and evaluate our performance and review this policy every three years to ensure it remains relevant and appropriate to the Centre.

Serving as the Migration Health Assessment Coordinator for Sub-Saharan Africa, availing resources to support the operation for implementation and maintenance of the Quality Management System under my direction is my commitment to the Centre.

Dr. Naoum Marwan

Date: 5 Feb 2018

MIGRATION HEALTH ASSESSMENT COORDINATOR FOR SUB-SAHARAN AFRICA