



Protecting People on the Move

IOM KENYA ANNUAL REPORT 2021

IOM is committed to the principle that humane and orderly migration benefits migrants and society. As an intergovernmental organization, IOM acts with its partners in the international community to assist in meeting operational challenges of migration; advance understanding of migration issues; encourage social and economic development through migration and uphold the human dignity and well-being of migrants.

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CONTENTS

Acronyms	vi
Foreword	vii
About IOM	viii
1. Introduction	9
Key Mobility Related Issues and Challenges in 2021 in Kenya	9
Key Achievements - 2021	10
COVID-19 Response - 2021	11
Internal Governance and Staff Welfare Initiatives	12
2. Achievements by Thematic Area - 2021	13
Migration Governance	13
Labour Mobility and Human Development	15
Migrant Protection and Assistance	16
Migration, Environment and Climate Change	17
Emergency Preparedness, Response and Stabilization	19
Immigration and Border Management	20
Migration Health	21
Resettlement and Movements Management	22
3. Donors	24

ACRONYMS

AKU-IHD	Aga Khan University, Institute of Human Development	MiMOSA	Migrant Information Management System Application
AMEP	Adult Migrant English Programme	MPTF	Multi-Partner Trust Fund
ASAL	Arid and Semi-Arid Land	MoU	Memorandum of Understanding
AU	Africa Union	NCM	National Coordination Mechanism on Migration
AUSCO	Australian Cultural Orientation	NCTC	National Counter Terrorism Center
BAS	Beneficiaries Assistance System	NGO	Non-Governmental Organization
BLMA	Bilateral Labour Migration Agreement	P/CVE	Prevention and Countering Violent Extremism
CBO	Community Based Organization	PoE	Point of Entry
CICC	Coast Interfaith Council of Clerics	PRA	Private Recruitment Agency
COA	Canadian Orientation Abroad	PSS	Psychosocial Support Services
COMESA	Common Market for Eastern and Southern Africa	RCCE	Risk Communication and Community Engagement
CoP	Communities of Practice	REC	Regional Economic Communities
CSO	Civil Society Organization	SDGs	Sustainable Development Goals
CTiP	Counter Trafficking in Person	SIM	Special Immigration Measures
DIS	Directorate of Immigration Services	TAC	Technical Advisory Committee
EAC	East African Community	TB	Tuberculosis
ECD	Early Childhood Development	TC	Technical Committees
ECWC	Eastleigh Community Wellness Center	ToR	Terms of Reference
FAP	Family Assistance Program	ToT	Training of Trainers
GBV	Gender Based Violence	TWG	Technical Working Group
GCC	Gulf Cooperation Council	UHC	Universal Health Coverage
GCM	Global Compact on Migration	UK	United Kingdom
GFEMS	Global Fund to End Modern Slavery	UKCO	United Kingdom Cultural Orientation
GIZ	German Agency for International Cooperation	UN	United Nations
GoK	Government of Kenya	UNDAF	United Nations Development Assistance Framework
IDF	IOM Development Fund	UNDP	United Nations Development Programme
IGAD	Intergovernmental Authority for Development	UNHCR	United Nations High Commissioner for Refugees
IOM	International Organization of Migration	UNRC	United Nations Resident Coordinator
IRCK	Inter-Religious Council of Kenya	USA	United States of America
IRIS	International Recruitment Integrity System	USAID	United States Agency for International Development
ISO	International Organization for Standardization	VoT	Victims of Trafficking
KAP	Knowledge, Attitude and Practice	WASH	Water, Sanitation and Hygiene

FOREWORD



I am pleased to present the new IOM Kenya Country Annual Report for 2021 highlighting our achievements from the past year. While we have continued to live under the influence of the pandemic in 2021, the biggest success of 2021 was the commitment, loyalty and dedication shown by IOM Kenya Country Office staff in carrying out their duties diligently to ensure that operations run smoothly while supporting the Government of Kenya (GoK) and serving migrants, refugees, and other vulnerable mobile population to ensure that migration and mobility are safe, orderly and beneficial for all. I would like to express my sincere gratitude to all staff for overcoming the challenges presented by 2021.

IOM’s support entails promoting international and regional cooperation on migration issues, assisting in practical and durable solutions to address migration and mobility challenges and providing humanitarian assistance to migrants and other vulnerable populations, promoting safe migration practices, supporting GoK in times of crises such as COVID-19 pandemic and securing borders to ensure peace and stability in Kenya through eight thematic areas outlined in this report.

In 2021, IOM Kenya has made tremendous programmatic and operational achievements. Throughout the year, IOM Kenya has worked on the implementation

of the new Country Strategy for 2021-2025 launched in early 2021. The Mission’s strong operational capacity and expertise in areas of migration health, immigration and border management, protection and community engagement enabled the mission to provide extensive support to GoK in areas of case management, surveillance, infection prevention and control, testing laboratory, risk communication and community engagement, and points of entry among other interventions. Health assessments increased by 35% and were expanded to Dadaab and Kakuma Refugee Camp. IOM also extended COVID-19 testing by opening the Mombasa IOM laboratory. Adopting to the new norm, IOM continued to offer pre-departure orientation virtually reaching more than 800 migrants. IOM Kenya also continued to innovate and created and implemented a beneficiary appointment system and supported the deployment of travel documents system as well as a DNA tracking system.

This year, IOM continued delivering on its commitment to address migration related concerns by supporting GoK’s “whole of government”, “whole of society” approach to migration management, through the National Coordination Mechanism on Migration (NCM). While ethical recruitment and trafficking in persons remained a challenge in 2021, IOM supported the Ministry of Labour and Social Protection to establish oversight and community feedback mechanisms to counter these issues. IOM Kenya was also key in supporting GoK on policy development and implementation of Bilateral Labour Migration Agreements that will see thousands of Kenyans employed abroad reducing the burden of unemployment.

Again, I would like to express my sincere gratitude to IOM Kenya colleagues for their commitment in achieving our mission of protecting migrants and other mobile population groups under these challenging circumstances.

Finally, I want to thank GoK for the great collaboration and milestones made on migration management. I am also thankful for the technical and financial support of our donors and development partners as well as for the excellent collaboration with other UN agencies in Kenya.

Sharon Dimanche
Chief of Mission IOM Kenya

ABOUT IOM

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, inter-governmental and non-governmental partners. IOM is committed to the principle that humane and orderly migration benefits migrants and society.

The mission in Kenya has 375 staff members of which 48 per cent are female and 52 per cent are male. Staff are based in different offices and locations including Dadaab, Kakuma, Mombasa and Nairobi.


IOM IN KENYA

The office in Nairobi was established in 1993 and since then, the cooperation has expanded to a wide range of migration and mobility related areas.



MISSION

To contribute to migration system which safeguards dignity and protection to migrants and benefits migrants, communities and the society.



VISION


IOM becomes a catalyst in bringing transformative changes in migration dynamics in Kenya.

IOM KENYA PROJECTS



68

Projects (including projects under movement and operations)



\$33,463,191

Total allocated budget for 2021

IOM AT A GLANCE



1951

Year Established



174

Member States
(As from March 2019)

1983

Return of Qualified African Nationals (RQAN) Agreement between IOM and GoK



Offices located in

100+

Countries



2016

Joined the United Nations

IOM KENYA

1

1985

Kenya becomes the First African country to join IOM.




1993

Office established in Nairobi, Kenya



8

Offices



375

Staff Members

52% male, 48% female



91%

National staff

1. INTRODUCTION

KEY MOBILITY RELATED ISSUES AND CHALLENGES IN 2021 IN KENYA

- Kenya's diaspora enhances collective and individual opportunities through skills transfer, investments and remittances inflows (equivalent to USD 3,717,893 in 2021).
- Counties in Arid and Semi-Arid Lands (ASALs) have been hit hard by the drought and was declared a national disaster on 8 September 2021. The drought has increased food insecurity, cattle rustling incidents, intercommunal tensions and resource-based conflict in most of these areas, acting as drivers for irregular migration, including smuggling of migrants and trafficking in human beings.
- Threats of violent extremism, emanating especially from the Somalia-based Al-Shabaab group, have persisted in 2021, causing irregular movement of people and goods. The bordering counties of North-East Kenya have witnessed multiple small-scale violent extremist attacks.
- The Southern Migration Route continues to be an important migration corridor from the Horn of Africa, along which thousands of irregular migrants have been intercepted, including smuggled migrants and victims of trafficking.
- The current conflict in Ethiopia poses a risk of spill over that could lead to an influx of refugees into Kenya. Since the civil unrest in Ethiopia escalated in November 2021, an increased inflow of irregular migrants crossing the Ethiopia-Kenya border has been recorded.
- Kenya is hosting one of the biggest refugee populations in Africa, with around 540,433 registered refugees and asylum seekers in the country in 2021.
- Despite COVID-19-related travel restrictions which continued impacting mobility and refugee resettlement throughout 2021, new refugee arrivals were registered, and IOM continued supporting resettlement of refugees from Kakuma and Dadaab refugee camps.

1 <https://kenya.iom.int/resources/international-migration/kenya-undesa-2020>

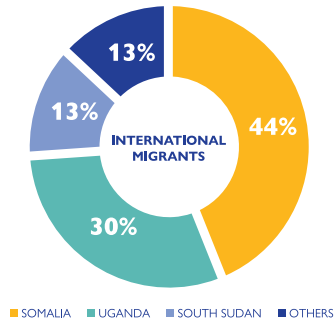


International migrants in Kenya

1,050,100 International migrants in Kenya — **2%** Kenya's Population

Top countries of origin:
Somalia - **425,284**, Uganda - **290,597**
South Sudan - **121,553**

The ratio of male to female migrants was almost equal to **50%**.



Source: UNDESA, 2020



Refugee population in Kenya

84% of refugees in Kenya live in camps

44% Daadab - **237,800**

40% Kakuma and Kalobeyei settlement - **216,114**

Kakuma

15,123
New arrivals in Kakuma camp

3,228
Total no. of persons in Nadapal Transit Centre

305 families, 976 individuals
Total no. of departures

Daadab

18,813*
New arrivals in the three camps

906
New arrivals admitted at Hagardera quarantine and transit centre

44 families, 95 individuals
Total no. of departures

*this figure does not include the estimated number of 18,813 unregistered refugees and asylum seekers

KEY ACHIEVEMENTS - 2021

Reach

 **4,450,490**

People reached through community engagement activities including cultural events, election dialogue forums, health campaigns, cultural events, radio campaigns, community dialogues, women barazas, community theater

Health Services

 **15,585**

Migrants and refugees received Health Assessment Services

 **17,277**

41% male, 59% female
Individuals provided with primary health care at the Eastleigh Community Wellness Centre

Support

 **5,711**

Individuals supported in COVID-19 isolation centres

 **2,572**

Refugees facilitated for departures to 19 countries (Australia, Austria, Belgium, Burundi, Canada, Ethiopia, Finland, France, Germany, Ireland, Italy, Netherlands, New Zealand, Norway, Sweden, Switzerland, Uganda, United Kingdom, USA)

 **41**

Victims of trafficking assisted with accommodation, basic needs, medical support and in-kind reintegration support

 **1,271**


Vulnerable people received psychosocial support

 **1,152**

Refugees received pre-departure orientation

 **64**

Vulnerable migrants repatriated from Sudan, German, Netherlands, Lebanon, and Iraq

 Provision of personal, protective equipment and WASH supplies to Garissa, Wajir, Mandera and Marsabit Counties

Training

 **48**

Private recruitment agencies trained on ethical recruitment


Capacity Building

 **38** Capacity building sessions held

 **1,982**
68% male, 32% female

Individuals trained on border management, counter human trafficking and smuggling, monitoring, blue economy, ethical recruitment, migration governance

Governance

 **100** Members of Parliament sensitised on GCM and migration in the Agenda 2030

COVID-19 RESPONSE - 2021

Reach

 **1,020,020**

Individuals reached with COVID-19 infection, prevention and control messages

COVID-19 Testing

 **33,192**

Individuals tested for COVID-19 at Nairobi and Mombasa



164

Frontline workers tested for COVID-19 in Daadab and Moyale

Support



Provision of personal, protective equipment and WASH supplies to Garissa, Wajir, Mandera and Marsabit Counties



5,711

Individuals supported in COVID-19 isolation centres



359

Individuals received psychosocial support in Dadaab and Moyale



77

GBV survivors issued with dignity kits

Training



341

Frontline workers trained on COVID-19

INTERNAL GOVERNANCE AND STAFF WELFARE INITIATIVES

Trainings undertaken in 2021



458

Mandatory

407

Non-Mandatory



57

STA undertaken by KCO staff



4

Staff welfare initiatives



5

Townhalls organized in 2021 to establish regular communications with staff. These sessions usually discussed regular mission updates; latest developments on the COVID-19 situation, including guidance and vaccination; the launch of IOM Kenya Mission strategy 2021-2025 and its implementation plan and regular security briefings in line with the upcoming elections. The townhall meetings also provided a platform for the National Staff Association Committee (NSAC) and occasions for virtual sessions on mental health issues by the staff counsellor.



1

Mission-wide Virtual Team Building Event where MBTI personality tests were conducted to help team leaders understand their team better and adapt for effective leadership style as well as to improve staff members' capacities to work as a team and better understand their colleagues' personality.



New processes introduced in 2021 to improve internal efficiency: Online PR app fully implemented, Vendor Management app, Vendor evaluation process.

INITIATIVES TO PREVENT SEXUAL EXPLOITATION AND ABUSE



99%

Staff trained on PSEA



PSEA Information, Communication and Educational materials posted in IOM offices and on programme sites



PSEA elements included in programming, operations and with partners



PSEA Focal Point in KCO



IOM Kenya is a member of the interagency PSEA network



IOM beneficiaries and/or communities are systematically provided with information and messaging on PSEA and/or how to report





1. Migration Governance (MG)

IOM works closely with governments in promoting migration governance that ensures a safe, orderly and regular migration. IOM Kenya supported the Government in the development of global strategies, legal norms, laws, regulations, and policies as well as in the development of organizational structures (subnational, national, regional, and international) and the relevant processes that shape and regulate Kenya's approach regarding migration in all its forms, addressing rights and responsibilities and promoting international cooperation.

Achievements

- Sensitized **100 Members of Parliament** on the Global Compact on Migration (GCM), migration in the Agenda 2030 and Draft National Migration Policy
- Supported GoK to develop the second assessment on the Kenya Migration Governance Indicators
- Provided technical support to the NCM to review and update the draft National Migration Policy
- Engaged with national and county government to mainstream migration in government sectors in Kenya
- The Kenya UN Network on Migration held internal and external meetings in collaboration with the global regional and country level UN Networks on Migration to exchange information on best practices and lesson learnt when implementing and reviewing the GCM
- Technical Working Group on Prevention/Countering Violent Extremism (PCVE) established in July 2021, with IOM and UNDP as chair and the Inter-Religious Council of Kenya (IRCK) as co-chair



SDGs:





SDGs:





2. Labour Mobility & Human Development (LHD)

Labour Mobility & Human Development focuses on safe, orderly and regular labour migration and adopts the migration cycle approach. LHD interventions are closely linked to interventions of Migration Governance and Migrant Protection and Assistance thematic work. LHD supports GoK in realising migration related commitments to various regional and continental frameworks, protocols and road maps (RECs, and AU).

Achievements



765

Refugees in Kenya provided with pre-departure orientation for Canada through the Canada Orientation Abroad (COA) programme



350

Refugees from Uganda, Burundi, Eritrea, Turkey and Democratic Republic of Congo received Australian Cultural Orientation (AUSCO)

¹ Pre-departure cultural orientation provides refugees with information on the country of resettlement before their arrival to prepare them for the new environment. IOM Kenya conducted orientation through: Canadian Orientation Abroad (COA), Australian Cultural Orientation AUSCO and Germany Pre-Departure Orientation.

² IRIS is a global multi-stakeholder initiative that supports governments, civil society, the private sector and recruiters to establish ethical recruitment as a norm in cross-border labour migration. The goal of IRIS is to make international recruitment fair for everyone involved: migrant workers, employers, recruiters and countries of origin and destination.



335

Refugees from Kakuma refugee camp received Germany pre-departure orientation¹



48

Private recruitment agencies (PRAs) trained on the International Recruitment Integrity System (IRIS)² capacity building programme: **12** have enrolled to the programme to change their business practices and two have reached the mock audit level of IRIS certification process.

- To promote ethical recruitment to end modern slavery and human trafficking, IOM Kenya conducted a survey on ethical recruitment in Mombasa and Kilifi counties to understand the level of unethical recruitment practice at community level and assess the level of knowledge of unethical recruitment and reporting structures
- Facilitated in establishing the Oversight and Community Feedback Mechanisms through technical support and training of trainers to **75 Officials in 3 counties** Nandi, Busia and Mombasa
- Supported GoK to produce pre-departure information handbooks for State of Qatar, Kingdom of Saudi Arabia, the United Arab Emirates, State of Kuwait, Sultane of Oman and the Kingdom of Bahrain

Canadian Orientation Abroad Kenya

- Took a leading role in following up on various translations of orientation materials and products from English to Kiswahili, Lingala, Somali, Kirundi and Kinyarwanda
- Developed a Canadian Orientation Abroad App for refugees “O-Canada”
- Delivered virtual COA sessions for Afghan refugees under the Special Immigration Measures (SIM) Programme for Afghanistan by the Government of Canada



3. Migrants Protection and Assistance (MPA)

Migrant Protection and Assistance (MPA) focuses on strengthening the protection environment for migrants and vulnerable populations through evidence-based programming; supporting law and policy development and implementation; assistance and specialized protection services to vulnerable migrants.

Achievements

Survey on knowledge, attitude and practice on labour migration carried out in Mombasa, Lamu and Kwale counties to generate evidence on safe migration practices



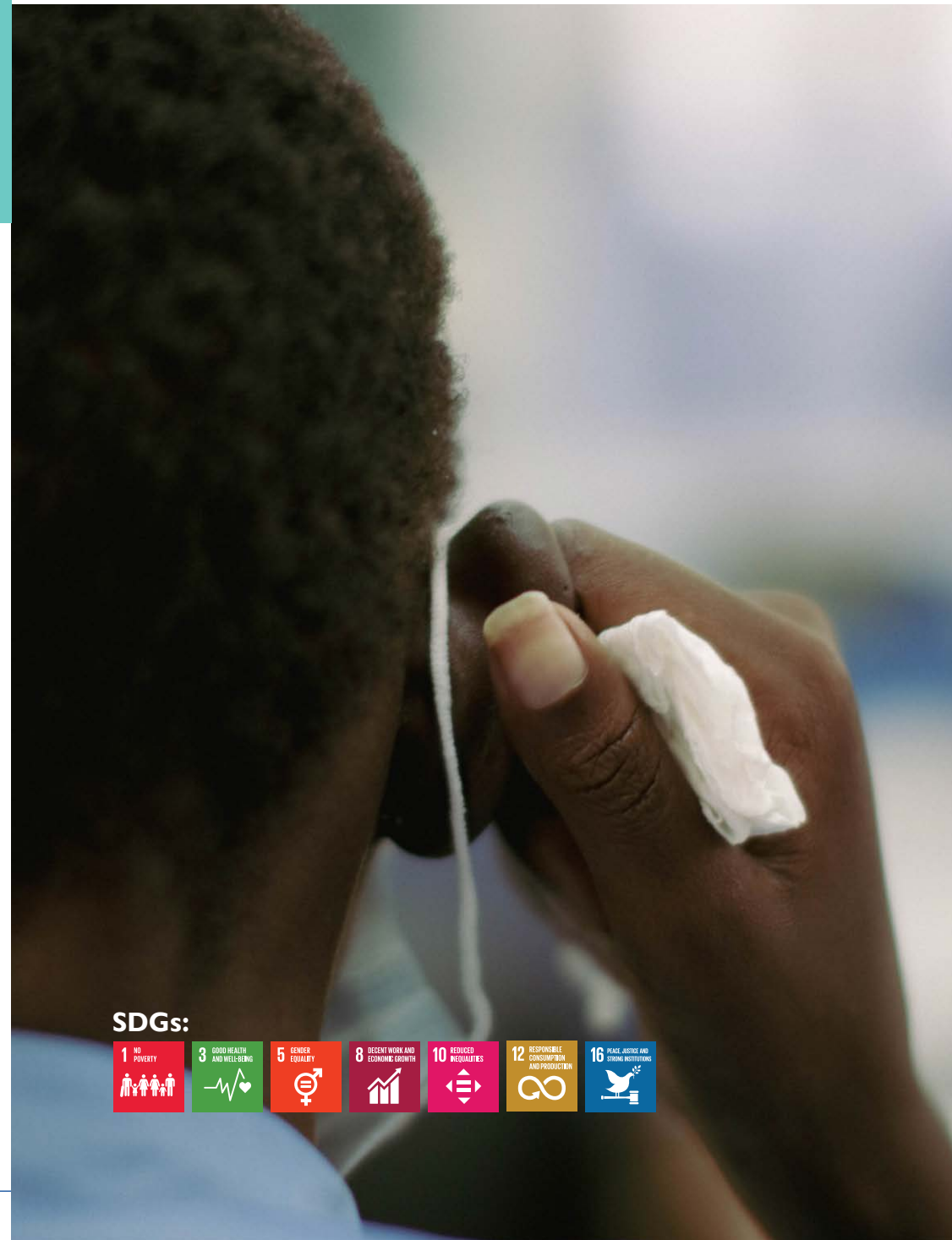
Migrants repatriated to Kenya from Sudan, Germany, Netherlands, Lebanon, and Iraq. **16** were cases of victims of trafficking. **64** vulnerable migrants repatriated to their country of origin (Rwanda, Ethiopia and Uganda)



Youth reached with counter-trafficking campaign messages in Lamu, Kwale and Mombasa counties



Community, traditional clan, women and youth leaders trained on counter-trafficking and smuggling of migrants



SDGs:





4. Migration, Environment and Climate Change (MECC)

MECC addresses the migration environment and climate nexus. This thematic area focuses on working with key stakeholders (government as well as civil society organizations), providing evidence-based knowledge on migration, environmental degradation and climate change dynamics in Kenya and utilizing the evidence in local and national planning, programming, or decision-making.

Key Achievements



44

Fisherpersons and 9 county officials from Tana River County trained on blue economy



20

Female pastoralists trained on agriculture, agribusiness, and blue economy in Tana River County

Produced action research on: *“Impacts of Climate Change and Disasters on Blue Economy Livelihoods in Tana River County, Kenya”*



SDGs:





SDGs:





5. Emergency Preparedness, Response and Stabilization (EPRS)

Emergency Preparedness, Response and Stabilization adopts a targeted intervention in the country, especially on areas that are environmentally and/or politically fragile by providing humanitarian and durable solutions to support those affected either by human-made or natural disasters. This thematic area supports provision of durable solutions for persons in displacement, builds their resilience as well as increases the capacity of the GoK, at the national and local level, in preparing and responding to disasters and in the refugee context, also adopting a resettlement strategy.

Achievements



1,189

Youth (726 male, 463 female) engaged through youth accountability forums



286

Residents (167 male, 119 female) trained on mediation and conflict resolution



345

Residents (200 male, 145 female) attended elections dialogue forums



1,098

Women reached through community barazas

- Supported **909** community leaders (537 male, 372 female) during intra and inter-community dialogue forums
- Held various cultural events and inter-religious dialogues attended by **772** participants (424 male, 348 female)
- **38** vulnerable affected people (20 male, 18 female) received psychosocial support services
- Convened Symposium on Peacebuilding and Preventing Violent Extremism in Mombasa County

Symposium on Peacebuilding and Preventing Violent Extremism

The conference on Peacebuilding and Preventing Violent Extremism (PVE) was held in Mombasa County and brought together various stakeholders including GoK, NGOs, CSOs, UN Agencies and community leaders. The participants reflected on sustainable peace in the Coast region; lessons learned, emerging needs, challenges, gaps and partnerships.

The conference was organized by IOM with support from USAID, the National Counter Terrorism Centre (NCTC) and the Coast Inter-faith Council of Clerics (CICC).





6. Immigration and Border Management (IBM)

Immigration and Border Management thematic area supports the Government of Kenya through provision of technical support, capacity building, improvement of border infrastructure by providing required equipment and tools including deployment of border management information system (BMIS) and enhancing inter agency and international cooperation for efficient and effective management of Kenyan borders and facilitation of legitimate trade and travel.

Achievements



22

Border Management Committee members trained on community engagement



42

Community leaders trained on border management



138

Border officials and security teams sensitized on coordinated border management



85

Immigration officers trained on document examination, fraud detection and countering human trafficking and smuggling

- Provided support to the GoK in curriculum development of a short course on Case Management of Victims of Trafficking
- Developed a Five-Year Trade and Mobility Facilitation Action Plan for Moyale OSBP (Kenya-Ethiopia Border)
- Developed COMESA Simplified Trade Regime common list of Traded Goods between Kenya and Ethiopia
- Study visit to Kenya by officials of Ethiopian agencies with border management mandate
- Donated two vehicles and tele-conference equipment to GoK





7. Migration Health

Migration Health oversees, supports, and coordinates the organization's provisions of migration health services globally. In the emergency context, this thematic area supports GoK in the reinforcement of their effort in mitigation of infectious diseases and other health concerns. Migration health also supports GoK in realizing their commitments to Universal Health Coverage by advocating for the inclusion of migrants in all health policies and strategies.

Achievements



17,277

Refugees and host community received health services at the Eastleigh Community Wellness Centre



2,473

Migrants and refugees received pre-departure medical assistance under IOM's pre-migration health activity



16,539

Migrants and refugees received health assessment services, and **22,547** doses of vaccines were administered to **8,109** migrants and refugees

- Reopening of migration health assessment clinics in Dadaab and Kakuma
- IOM Migration Health Assessment Centre, Nairobi has maintained ISO 9001:2015 since 2015 and was re-certified in 2021
- Enhanced partnerships on IOM activities at the Eastleigh Community Wellness Centre with Aga Khan University, Institute of Human Development (AKU-IHD) on Early Childhood Development (ECD) interventions among migrant mothers in Eastleigh



SDGs:





8. Resettlement and Movements Management

Resettlement and Movements Management (RMM) directly oversees and coordinates IOM's resettlement work and transport programmes. RMM ensures that rights and dignity of refugees and migrants are protected in the movement process.

Achievements

- Facilitated **2,572** migrant departures in **19** countries comprised of **22** nationalities. Of the total departures, **81%** through Resettlement Projects; **16%** through Immigration Visa Projects; and **3%** through Return and Reintegration Projects
- Conducted 6 remote monitoring visits to IOM field missions: Burundi, Ethiopia, Ghana, South Africa, Tanzania, and Zambia
- Implemented the Beneficiary Appointment System to schedule meetings and improve quality of service
- Implemented the Transit Center database for room allocation and financial reporting
- Deployed the Travel Document Tracking System to IOM Uganda and Tanzania
- Supported virtual selection mission interviews in lieu of in person interviews for resettlement



SDGs:



CY2021 DEPARTURES FROM KENYA

Destination Countries



805
Canada



541
Germany



470
USA



222
Norway



146
Sweden



126
Finland



36
Italy



36
Ethiopia



34
Uganda



32
France



30
Australia



16
Austria



13
United Kingdom



13
New Zealand



13
Netherlands



13
Burundi



11
Belgium



8
Switzerland



2 Ireland

CY2021 DEPARTURE FROM KENYA BY CITIZENSHIP

Citizenships



866
Somali



731
Congolese



310
South Sudanese



310
Ethiopian



104
Ugandan



86
Burundi



46
Sudanese



37
Eritrean



22
Rwandan



17
Kenyan



13
Congolese



8
Yemeni



4
Canadian



4
Sri Lankan



3
Australian



2
Cuban



2
American



2
Cape Verdean



1
Ukrainian



1
Finnish



1
Iraqi



1
Ivorian



IOM thanks the Government of Kenya for supporting migrants and other vulnerable mobile population groups in Kenya.

DONORS

IOM works in close coordination with the Government of Kenya and these donors, in outreach efforts, direct assistance, enhancing access to support mechanisms for migrants and migrant workers.

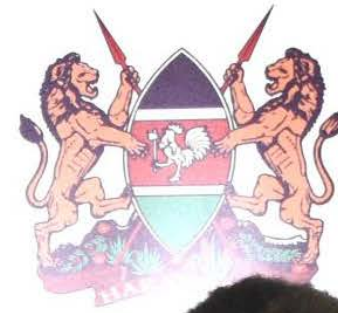




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